



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No. 317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-651/12

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch-21 /UH/CGRF-651

Dated: 14.2.13

Subject: - Order in respect of complaint of Friends Handicraft Exim Pvt. Ltd. regarding billing problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Sonipat.
4. SE/Commercial UHBVN, Panchkula.
5. ✓ XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP City Division, UHBVN, Sonipat with a copy of order.
7. SDO/OP, Sub-Division, UHBVN, Kundli, Sonipat.
8. Friends Handicraft Exim Pvt. Ltd., Plot No. 10, 2nd Floor, Vishal Market Commercial Complex, West Mukherjee Nagar, Delhi-110009.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 651 of 2012
Date of Institution	31.10.2012
Date of Hearing	21.01.2013
Date of Order	05.02.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. D.C. Aggarwal, Member-II.

In the matter of complaint of M/s Friend Handicraft Exim Pvt Ltd., plot No-10, 2nd floor, Vishal Market Commercial Complex, West Mukherji Nagar, New Delhi regarding billing.

.....Complainant

Vs

- (1) XEN, City Division, UHBVN, Sonapat.
- (2) SDO, Op Sub-Division, UHBVN, Kundli.

.....Respondents

Appearance:-

For Complainant:

Sh. U.S. Tiwari

For the Respondent:

SDO, Op Sub-Division, UHBVN, Kundli.



ORDER

The complainant M/s Friend Handicraft Exim Pvt Ltd., plot No- 10, 2nd floor, Vishal Market Commercial Complex, West Mukherji Nagar, New Delhi have got an electric connection bearing A/c No. MS-11-1093-H under Op Sub-Division, UHBVN, Kundli and the Forum has the jurisdiction to hear this complaint.

It has been pleaded by the complainant that they are getting inflated bills and a bill dated 13.9.12 for Rs. 136148/- has been issued. They have pleaded that the electric meter was installed on 28.4.12 and still machineries have not been installed / running so the use of electricity is very nominal. The bills raised are huge and unjustified.

The application of the petitioner was received in this office of the Forum on 31.10.12. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 6.11.12 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version.

Summons were issued for hearing on 26.11.12, 6.12.12 and 21.1.13. The respondent submitted the version dated 13.12.12 stating that the complaint has been attended to the satisfaction of the complainant and a letter of the complainant confirming that their problem has been resolved on 13.12.12 is attached.

The Forum considered that matter and observed that the complainant was satisfied with the action taken by the respondent SDO, so no further action was required in the matter.

The complaint is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 05.02.2013.


(D.C. Aggarwal)
Member-II


(Rajbir Singh)
Member-I

