



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

**Complaint No. CGRF-646/12**

To

The CMD,  
UHBVN, Panchkula.


Memo No. Ch- 68 /UH/CGRF-646

Dated: 30/4/13

**Subject: - Order in respect of complaint of M/s Phoenix Transmission.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Member-I,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. CGM/Commercial, UHBVN, Panchkula.
4. SE/ 'OP' Circle UHBVN, Ambala.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP, Division, UHBVN, Panchkula with a copy of order.
7. SDO/OP, Sub Divn., UHBVN, Barwala Panchkula.
8. M/s Phoenix Transmission Products Pvt. Ltd, Vill. Haryoli, Tehsil Rai Purrani, Panchkula.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF - 646 of 2012
Date of Institution	08.10.2012
Date of Hearing	30.04.2013
Date of Order	30.04.2013

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. Rajbir Singh, Member-I.
2. Sh. Anurag Nanchahal, Member-II.

In the matter of complaint of M/s Phoenix Transmission Products Ltd, Village Haryoli, Tehsil RaipurRani ,Panchkula regarding withdrawal of amount wrongly charged either directly or through SCA&R.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panchkula.
- (2) SDO, Op. Sub-Divn., UHBVN, Barwala.

.....Respondents

Appearance:-

For Complainant:

Ajay Saini

For the Respondent:

S.K.Goel, S.D.O., Op.Sub-Divn. UHBVN, Barwala.



**ORDER**

The complainant Sh. Ajay Saini on behalf of M/s Phoenix Transmission Products Ltd, Village Haryoli, Tehsil RaipurRani, Panchkula has filed an appeal against the Notice for short assessment issued by S.D.O./Op. Sub-Division Barwala vide memos dated 05.09.11 and 17.05.12 and the corresponding energy bills issued to the complainant and the Forum has the jurisdiction to try this complaint.

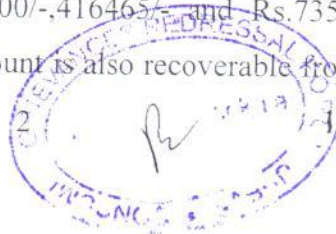
The complainant has pleaded before the forum that the penalty of Rs.100000/- on account of low power factor charged in bill of June 2010 may be withdrawn. It has also been requested that the amount of Rs.735000/- towards fixed Service Connection Charges deposited in March 2010 and additional amount of Rs. 52500/- towards lesser Service Connection Charges in addition to the cost of Independent feeder may be refunded. Further, it has been pleaded that the debits raised through SCA&R for Rs.78332/- and Rs.445293/- on account of shared losses in the bills of April 2011 and Sep.2011 may be withdrawn. It is also requested to take corrective measures without any further delay.

The complaint was received in the office of the Forum on 08.10.12. Forum considered the facts and found the petition feasible for acceptance and the same was admitted. Accordingly, notice of motion dated 15.10.12 was issued to both the parties intimating the complainant of admitting the complaint for further proceedings and asking respondent to submit version supported by the affidavit duly attested by Oath Commissioner or Notary Public .

Summons were issued to both the parties for hearing on 05.12.12 followed by subsequent hearings on 14.12.12, 09.01.13, 17.01.13, 29.01.13, 12.02.13, 26.02.13, 14.03.13, 26.03.13, 04.04.13, 16.04.13 and 30.04.13. The respondent SDO and the complainant were present.

The complainant was given a detailed calculation sheet for the amount refundable to it by the respondent. The applicant agrees with the calculations done by the SDO/SU Div., Barwala and is satisfied with the clarification given by the respondent. As per the details in the calculation sheet, the applicant has deposited an excess amount on account of excess amt. charged against Low Power Factor, Service Connection Charges, Excess amount charged towards cost of Independent feeder and amount of ACD for Rs.179606/-,735000/-,416465/- and Rs.735000/- respectively aggregating to Rs.2066071/-. Certain amount is also recoverable from the applicant on

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account of outstanding energy bills, proportionate losses, Surcharge and amount payable towards A/c No. TC-437 for Rs.78474/-, Rs.445293/-, Rs 48784/- and Rs.68451/- respectively aggregating to Rs.641002/-.

The respondent is directed to refund a sum of Rs. 14,25,069/- that has been deposited in excess by the applicant.

The complaint is disposed off without any cost on either side. File be consigned to the office record.

The order is signed by the Consumer Grievances Redressal Forum on 30.04.2013.

  
(Anurag Nanchahal)  
Member-II

  
(Rajbir Singh)  
Member-I

