



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbv_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-534/11

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch- 19 /UH/CGRF-534

Dated: 30/12/2011

Subject: - Order in respect of complaint of Sh. Mahesh Yadav regarding metering problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

Secretary,
CGRF, UHBVN,
Panchkula

CC:

5. Secretary/HERC, Sec-4, Panchkula.
6. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Panipat.
4. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
5. XEN/OP City Division, UHBVN, Panipat with a copy of order.
6. SDO/OP, City S/Division, UHBVN, Panipat.
7. Sh. Mahesh Yadav, R/o H. No. 11700, Deshraj Colony, Near Govt. School, Mahadev Colony, Panipat-132103.

For information & further necessary action with respect to order of Forum (copy enclosed).

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Complaint No.	UH/CGRF - 534 of 2011
Date of Institution	3.10.2011
Date of Hearing	23.11.2011
Date of Order	28.11.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Mahesh Yadav, HNo- 11700, Deshraj Colony, Panipat regarding incorrect meter readings.

.....Complainant/Petitioner

Vs

- (1) XEN, City Division, UHBVN, Panipat.
- (2) SDO, City Sub-Division, UHBVN, Panipat.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

For the Respondent:

Sh. P.K. Goyal, XEn, City Division, UHBVN, Panipat.



ORDER

The complainant Sh. Mahesh Yadav, HNo- 11700, Deshraj Colony, Panipat has got an electric connection bearing meter A/c No. L-21/661- P under City Sub-Division, UHBVN, Rohtak and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that he received bill for July having huge meter reading. During checking he found that he had never consumed so much electricity during preceding years. On enquiry it was gathered that person taking reading had not come to take reading. This shows that the reading recorded is wrong. The reading shown in the bill has is not appearing in the meter even after three months thereafter. On actual checking the actual reading was found to be 649 according to which the bill comes to Rs 3173/-. Further the tariff of NDS Rs. 4.40 per units has been applied whereas the connection is domestic. His actual bill comes to Rs. 2680/-. He has pleaded before the Forum that his account may be corrected for depositing the correct amount.

The application of the petitioner was received in this office of the Forum on 27.9.11. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 4.10.11 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 2.11.11 was issued.

The respondent submitted the version vide his memo No- 11213 dt. 28.10.11 stating that premises of the consumer was checked by the area incharge and found that supply was being used for domestic purpose. Accordingly Rs. 495/- has been adjusted vide SCAR No- 83/21/117 and intimated to the complainant vide memo No- 11214 dt 28.10.11. The complainant vide his application 2.11.11 has submitted that he is satisfied and his complaint may be filed.

The Summons were issued for hearing on 23.11.11 when the complainant was not present. However, the respondent XEn, corroborated before the Forum that since the grievance of the consumer had been settled, the case may be closed.

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The Forum considered the facts and observed that grievance of the consumer has been settled and he is satisfied so the complaint is disposed of without any cost on either side. File be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 28.11.11.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

