



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-531/11

To

The Managing Director,
UHBN. Panchkula.

Memo No. Ch- 16 /UH/CGRF-531

Dated: 30/12/2011

Subject: - Order in respect of complaint of Sh. Anil Kumar regarding billing problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBN, Panchkula.
3. SE/ "OI" Circle UHBN, Karnal.
4. XEN/IT, UHBN, Panchkula. (for posting on UHBN site)
5. XEN/OP S/U Division No.2, UHBN, Karnal with a copy of order.
6. SDO/OP. City S/Division, UHBN, Gharaunda.
7. Sh. Anil Kumar S/o Sh. Hukam Chand, R/o Village Faridpur, Tehsil Gharaunda, Karnal-132114.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF - 531 of 2011
Date of Institution	03.10.2011
Date of Hearing	29.11.2011
Date of Order	08.12.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Anil Kumar s/o Sh. Hukam Chand R/o Vill Faridpur, Tehsil Gharaunda, Karnal regarding billing problem.

.....Complainant/Petitioner

Vs

- (1) XEN, Sub-Urban Division No-2, UHBVN, Karnal.
- (2) SDO, Op Sub-Division, UHBVN, Gharaunda.

.....Respondents

Appearance:-

For Complainant:

Sh Anil Kumar

For the Respondent:

Sh. Sushil Kumar, SDO, Op Sub-Division, UHBVN, Gharaunda



ORDER

The complainant Sh. Anil Kumar s/o Sh. Hukam Chand R/o Vill Faridpur, Tehsil Gharaunda, Karnal has got an electric connection meter No bearing A/c No. UG- 43 / 0253 under Op Sub-Division, UHBVN, Gharaunda and the Forum have the jurisdiction to try t his complaint.

It has been pleaded by the complainant that he has got an electric connection obtained in 2001 and provided his own meter. Till 2007 he continued to pay bills regularly. After that his financial position became poor as he was unemployed. Due to non-payment the Nigam removed his meter in April 2008. Before removing meter, the amount due was Rs. 3150/-, for which no notice was given to him. Due to non-availability of electricity his family has fallen sick. The meter removed from his premises has been installed In the house of one Mr. Vasudev s/o Sh. Devi Ditta with a/c No- UG- 43 / 0290 whereas the meter was his. On 14.2.2011 he has been served notice showing Rs. 6989/- recoverable from him. He has pleaded that the amount has been increased from Rs. 3150/- to Rs. 6989/- whereas after removing the meter, the Nigam has not lost anything rather after installing meter at premises of Mr. Vasdev Nigam is earning.

The application of the petitioner was received in this office of the Forum on 26.9.11. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 4.10.11 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 2.11.11 was issued.

The respondent submitted the version dated 25.10.11 stating that the complainant was irregular in making payment of electricity charges. Due to default in payment the disconnection order dated 11.10.07 for non-payment of Rs. 3881/- was issued and the same was effected on 28.11.07. On the representation of the complainant, security and meter cost was adjusted vide SC&AR No- item No- 240/223. As regards the installation of meter in other premises, it has been submitted by the respondent that connection of the Mr. Vasdev was released in 9/93 and is running uptill now. The amount net payable by the consumer after adjustment of Rs.

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1410/- (security plus meter cost) is now Rs. 5579/- and there is no provision to write off the defaulting amount as represented by the complainant.

Summon were issued for hearing on 29.11 11 when both the parties attended. The respondent SDO corroborated his earlier stand in the version. The complainant could not justify reason for the default in payments.


The Forum considered the facts and observed that the complainant was defaulter and was not making payment of energy bills so he was not entitled for any relief.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The Order is signed by the Consumer Grievances Redressal Forum on 08.12.2011.



(Raj Roop Jakhar)
Member-III



(D.C. Aggarwal)
Member-II



(R.K. Jain)
Member-I

