



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-518/11

To

The Managing Director,  
UHBVN, Panchkula.

Memo No. Ch- 11 /UH/CGRF-518

Dated: 24. 10. 2011

Subject: - Order in respect of complaint of Smt. Sammat Devi regarding non release of APP connection.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC:

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Jhajjar.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Jhajjar with a copy of order.
7. SDO/OP, S/Division, UHBVN, Machhrauli.
8. Smt. Sammat Devi w/o Sh. Ude Singh, R/o Village Patasani, Tehsil & Distt. Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).



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|                     |                       |
|---------------------|-----------------------|
| Complaint No.       | UH/CGRF - 518 of 2011 |
| Date of Institution | 01.08.2011            |
| Date of Hearing     | 21.09.2011            |
| Date of Order       | 26.09.2011            |

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Smt Sammat Devi W/o Sh Udai Singh, R/o Vill Patasani, Distt. Jhajjar regarding wrong levy of excess load charges.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Jhajjar
- (2) SDO, Op Sub-Division, UHBVN, Machhrauli

.....Respondents

Appearance:-

For Complainant:

Sh. Udai Singh

For the Respondent:

Sh. Chander Parkash, SDO, Op Sub-Division, UHBVN, Machhrauli



ORDER

The complainant Smt Sammat Devi W/o Sh Udai Singh is R/o Vill Patasani, Jhajjar. The area falls under the jurisdiction of Op. Sub-Division, UHBVN, Machhrauli and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that she applied for AP connection on 7.1.2008 and deposited security of Rs. 1250/- on 7.1.2008 and Rs. 3000/-. The connection has not been released so far. The complainant has pleaded before the Forum that connection may be released to her without any further delay.

The application of the petitioner was received in this office of the Forum on 27.7.11. The Forum considered the facts and found the petition feasible of acceptance. Accordingly notice of motion dated 1.8.11 was issued to the respondents to submit their version.

Respondent SDO submitted undated version dated NIL stating that the complainant was issued a demand notice dated 31.8.09 asking her to deposit Rs. 20000/- but this has not been deposited and other formalities have also not been completed. The complainant had also filed a complaint with the DCDRF Jhajjar for same cause of action and as per the decision of the DCDRF Jhajjar vide order dt. 15.7.11, the complainant was again issued demand notice on 9.8.11 to deposit the charges but the complainant has not complied with decision of the DCDRF, Jhajjar. The respondent has also submitted a copy of letter dt. 9.8.11 issued to the complainant mentioning that Karan Singh s/o Shri Dharam of vill Chandpur had raised an objection on release of connection on the Khewat on which the complainant wanted connection. She has been asked to submit Fard, map and proof of share in property and consent / agreement of other co-sharers for considering the case further.

The Summons were issued for hearing on 21.9.11 when both the parties attended the proceedings. The respondent SDO corroborated his earlier stand as given in the version.

*Am*

*Amo*

*Am*



The Forum after due deliberation observed that the complainant had yet to complete the required formalities. The complainant pleaded that he had not received the Demand Notice issued as per the decision of the DCDRF, Jhajjar and therefore he could not make compliance of the same.

The Forum, after considering the facts and evidence in details decided that a fresh Demand Notice shall be issued by the respondent SDO which shall now be collected by the complainant personally by visiting respondent SDO office within fifteen days from the date of issue of this order and deposit the payment and complete other formalities within prescribed period. The SDO shall release the connection thereafter after following the laid down procedure of the Nigam.

The complaint is disposed off without any cost on either side. The file be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 26.09.2011.

  
(Raj Roop Jakhar)  
Member-III

  
(D.C. Aggarwai)  
Member-II

  
(R.K. Jain)  
Member-I

