



CONSUMER GRIEVANCES REDRESSAL FORUM  
Uttar Haryana Bijli Vitran Nigam  
Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula  
E-mail: uhbvn\_forum2006@yahoo.com  
Fax & Phone No. 0172-2583896

Complaint No. CGRF-498/11

To

The Managing Director,  
UHBVN, Panchkula.

Memo No. Ch- 19 /UH/CGRF-498

Dated: 2.12.2011

Subject: - Order in respect of complaint of Sh. Nafe Singh regarding providing of new tubewell connection.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Rohtak.
4. SE/Commercial UHBVN, Panchkula.
5. ✓ XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP S/U Division No.1, UHBVN, Rohtak with a copy of order.
7. SDO/OP, S/U S/Division, UHBVN, Rohtak.
8. Sh. Nafe Singh S/o Sh. Keshu Singh, R/o Village Sunderpur, Distt. Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula

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Complaint No.	UH/CGRF - 498 of 2011
Date of Institution	20.07.2011
Date of Hearing	19.10.2011
Date of Order	21.10.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Nafe Singh S/o Sh. Kesho Singh, Vill Sunderpur, Distt Rohtak regarding release of tubewell connection.

.....Complainant/Petitioner

Vs

- (1) XEN, Sub-Urban Division No-I, UHBVN, Rohtak.
- (2) SDO, Sub-Urban Sub-Division, UHBVN, Rohtak.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

None



ORDER

The complainant Sh. Nafe Singh S/o Sh. Kesho Singh is resident of village Sunderpur, Distt Rohtak and the area falls under the jurisdiction of SDO, Sub-Urban Sub-Division, UHBVN, Rohtak. The Forum have therefore jurisdiction to try this suit.

It has been pleaded by the complainant that he submitted an application No-35954 dt 28.06.07 for release of tubewell connection. Four years have passed but the connection has not been released. He has already cleared the defaulting amount of connection No- SD-36. he has pleaded before the Forum that he may be released the connection with old No- SD-36.

The application of the petitioner was received in this office of the Forum on 20.06.11. He was asked vide memo No- CH-03/CGRF-498/UH dated 29.6.11 to submit complete details of the matter, affidavit, correspondence done with SDO/XEn and proof of identification. This he could not do. However, the Forum considered the facts and admitted the complaint in the interest of justice. Accordingly, notice of motion dated 26.7.11 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 17.8.11 was issued to respondents directed them to submit the version latest by 6.9.11.

The respondent submitted the version vide memo No- 2376 dated 24.8.11 stating that Demand Notice was issued to the complainant vide memo no- 4653 dated 29.11.07 for deposit of Rs. 20000/- but the complainant has not deposited the amount so far and the application has been cancelled as per the instruction of the Nigam.

The summon were issued to both the parties for hearing on 21.9.11 when the respondent SDO attended but the complainant did not attend. It was decided to give the complainant another chance of hearing and next date for hearing was fixed for 19.10.11 when again the complainant did not attend.

The Forum considered the facts and observed that complainant had failed to comply with the requirements of Demand Notice and did not deposit the amount of Rs. 20000/-. Therefore, he was not entitled for any benefit under his complaint. So

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*[Handwritten signature]*



complaint is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is signed and issued by the Consumer Grievances Redressal Forum on 21.10.2011.

  
(Raj Roop Jakhar)  
Member-III

  
(D.C. Aggarwal)  
Member-II

  
(R.K. Jain)  
Member-I

