



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam  
Shakti Bhawan, 11th Floor, Room No.317, Sector-6, Panchkula  
E-mail: uhbvn\_forum2006@yahoo.com  
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Complaint No. CGRF-469/11

To

The Managing Director,  
UHBVN, Panchkula.

Memo No. Ch-17/UH/CGRF-469

Dated: 6.6.2011

Subject: - Order in respect of complaint of Sh. Harikesh regarding supply of electricity.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary  
CGRF, UHBVN  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Kaithal.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Kaithal with a copy of order
7. SDO/OP, S/O S/Division No.2, UHBVN, Kaithal.
8. Sh. Harikesh S/o Sh. Raja Ram, R/o Village Khoranli, PO Teek, Tehsil & Distt. Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula

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Complaint No. UH/CGRF - 469 of 2011  
Date of Institution 25.03.2011  
Date of Hearing 2.06.2011  
Date of Order 7.06.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Harikesh, S/O Sh. Raja Ram, Vill. Khonda  
PO Teek, Tehsil & Distt Kaithal regarding supply of electricity.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Kaithal.
- (2) SDO, Sub-Urban Sub-Division No-2, UHBVN, Kaithal.

.....Respondents

Appearance:-

For Complainant:

Sh. Harikesh, the complainant

For the Respondent:

LDC o/o SDO, Sub-Urban Sub-Division No-2, UHBVN, Kaithal.



ORDER

The complainant Sh. Harikesh, S/O Sh. Raja Ram, Vill. Khonda PO Teek, Tehsil & Distt Kaithal has got an electric connection bearing meter / A/c No. SP-5 - 05 under SDO, Sub-Urban Sub-Division No-2, UHBVN, Kaithal and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that he has an Atta Chakki connection in the village. On 27.12.10 some mischievous elements in the village cut open the conductor supplying the electricity to him. Since then the supply is lying disconnected. He complained before the concerned officials, SDO and other officers. However there is no supply despite this he is getting monthly bill of Rs. 1800/- per month. He has requested that officer concerned be issued directions so that he gets the supply of electricity and he can make his livelihood.

The application of the petitioner was received in this office of the Forum on 14.2.11. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. On 15.2.11 the complainant was asked to submit requisite affidavit along with reply to other points. After receipt of the affidavit on 24.3.11, notice of motion dated 28.3.11 was issued to both the parties informing the complainant of admittance of his complaint and asking the respondent to submit his version. Further notice of motion dated 20.4.11, 19.5.11 were issued.

The respondent submitted the version dated 31.5.11 stating that after receiving the complaint by him, he sent a letter to SHO Police Station, Pundri to take action against the real culprits whose names were mentioned in the application submitted by the complainant to him. UHBVN employees went to the Village to restore the supply but in vain due to resistance of the miscreants in the village. On 15.4.11 he again wrote to SHO Police Station, Pundri with a copy to XEn, SP and DC Kaithal. Sarpanch of the Gram Panchayat, Village Khonda apprising them the above position but all in vain. The supply of the Atta Chakki is not restored due to the resistance of miscreants despite his best efforts. He is still ready to supply if there is no resistance. The complainant is legally liable to pay the energy bill on minimum basis as there is no provision in the rules to waive off the bill during the period of

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non-supply due to mischief of miscreants. UHBVN has not effected any TDCO/PDCO, so he is liable to pay bill on minimum basis. Moreover the complainant has filed suit in the Court, Civil Judge, Kaithal for restoration of supply to his Atta Chakki and respondents have filed a reply in this case in the designated Court and the next date of hearing is 18.7.2011.

The Summon dated 19.5.11 was issued to both the parties for hearing on 2.6.11 when the complainant was present and the representative of respondent was also present. The respondent corroborated his earlier stand that the matter is subjudiced and further action would be taken as per the directions of the Civil Judge, Kaithal.

Forum considered the facts and after due deliberations and decides that-

- 1 The amount of MMC already paid by the consumer after 27.12.10 when the supply was physically disconnected to the consumer is not chargeable to the consumer.
- 2 For restoration of supply, the matter being sub-juiced further action be taken as per the directions / orders of the concerned Civil Judge , Kaithal

The petition is hereby disposed of without any cost on either side.

File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 7.06.2011.

  
(Raj Roop Jakhar)  
Member-III

  
(D.C. Aggarwal)  
Member-II

  
(R.K. Jain)  
Member-I

