



**CONSUMER GRIEVANCES REDRESSAL FORUM**

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

**Complaint No. CGRF-449/10**

To

The Managing Director,  
UHBVN, Panchkula.


Memo No. Ch-21 /UH/CGRF-449

Dated: 28.4.2011

**Subject: - Order in respect of complaint of Sh. P.C. Bharadwaj regarding regularization of load and waiving of penalty.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Ambala.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Ambala Cantt. with a copy of order.
7. SDO/OP, S/Division, UHBVN, Babyal.
8. Sh. P.C. Bharadwaj s/o Sh. Raja Ram, R/o H. No. 105, Sector-B, Defence Colony, Ambala Cantt.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF - 449 of 2010
Date of Institution	3.01.2010
Date of Hearing	11.04.2011
Date of Order	29.4.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. P.C. Bharadwaj, HNo- 105, sector-B, Defence Colony, Ambala Cantt. regarding excessive charging on load.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panchkula.
- (2) SDO, Op Sub-Division, UHBVN, Babyal.

.....Respondents

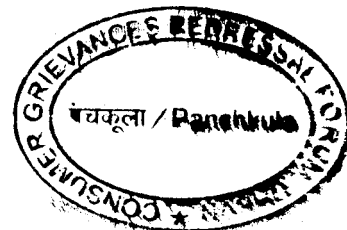
Appearance:-

For Complainant:

None

For the Respondent:

None



ORDER

The complainant Sh. P.C. Bharadwaj, H.No- 105, sector-B, Defence Colony, Ambala Cantt. has got an electric connection bearing A/c No. BH 11 – 4033-K under Op Sub-Division, UHBVN, Babyal and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that the electric connection installed at his residence H. No- 105, sector-B, Defence Colony, Ambala Cantt. was checked by the Vigilance Staff and checking party observed that his sanctioned load of 5.5 KW was less than the actual load at site at the time of checking i.e. 10.08 KW. He personally explained that number of light points had not increased than what were at the time of submission of file for release of connection and electric gadgets like ACs and geysers had been connected with power sockets of 500 W. at the time of applying for connection all the electric points were duly declared by him and then load of 5.5.KW was worked out. At no point of time department asked for the type of gadgets to be installed in the house. Two ACs are installed on power socket of 500 W and the consumption is duly recorded by the meter and there is no pilferage. Moreover, ACs and Geysers cannot run simultaneously in a particular season. He has therefore requested that load of 5.5 KW may be accepted and penalty of Rs. 9670/- imposed may be waived off.

The application of the petitioner was received in this office of the Forum on 30.12.10. The Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 3.01.11 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 27.01.11, 17.02.11 and 9.03.11 were issued.

The respondent submitted the version dated 22.3.11 stating that the connection of the consumer was checked by the Vigilance on 27.5.10 showing connected load of 10.086 KW and accordingly Rs. 9670/- was charged for unauthorised load. The amount has already been deposited by the consumer.

*Amj*

*Amo*

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The Summons were issued for hearing on 6.4.11 and when the complainant attended but none appeared from respondent side. Again Summons were issued for 20.4.11 when none of the parties attended. So the respondent have remained absent on both the occasions.

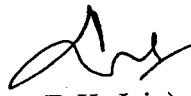
The Forum considered the facts and observed from the LL -I that the checking party had counted the load of both the AC and the Geyser simultaneously. The Forum after due deliberations observed that plea of the consumer that load of AC and Geyser should not be counted simultaneously was logical. The Forum therefore decides that lowest load of the two types of equipments may be excluded from the total load. Accordingly, the load of Geyser may be excluded from the total load assessed in the LL-I and necessary relief may be extended to the consumer accordingly.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 29.4.2011.

  
(Raj Roop Jakhar)  
Member-III

  
(D.C. Aggarwal)  
Member-II

  
(R.K. Jain)  
Member-I

