



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-447/10

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch- 19 /UH/CGRF-447

Dated: 28.4.2011

Subject: - Order in respect of complaint of Sh. Kanwaljit Singh regarding billing problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Kaithal.
4. SE/Commercial UHBVN, Panchkula.
5. ✓ XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Kaithal with a copy of order.
7. SDO/OP, S/Division No.2, UHBVN, Kaithal.
8. Sh. Kanwaljit Singh S/o Sh. Tarlochan Singh. R/o Gali No. 10.5, Opp. Lall Kothi, Amargarh Gamri, New Karnal Road, Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 447 of 2010
Date of Institution	27.12.2010
Date of Hearing	22.03.2011
Date of Order	6.04.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Kanwaljit Singh S/o Sh. Tarlochan Singh
Gali No-10.5, Amar Gamri, Kaithal regarding levy of MDI penalty.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Kaithal.
- (2) SDO, Op Sub-Division No-2, Kaithal.

.....Respondents

Appearance:-

For Complainant:

Sh. U.S. Mittal

For the Respondent:

Sh. Madan Gopal Jindal, SDO, Op Sub-Division No-2, Kaithal.



ORDER

The complainant Sh. Kanwaljit Singh S/o Sh. Tarlochan Singh Gali No-10.5, Amar Gamri, Kaithal has got an electric connection bearing A/c No. MS-2 / 200 under SDO, Op Sub-Division No-2, Kaithal and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that he received bill for October – 2011 of Rs. 74922/-. This amount is stated to charges for exceeding MDI. Again he received bill for November 2010 subjoining Rs. 13790/- plus Rs. 4300/-. However, the MDI cannot exceed to the extent of 221 KW against sanctioned load of 42 KW as it would have adverse effect on his electric appliances / installation and causing a hardstroke on Nigam equipments. In the bill for November 2010 exorbitant of amount Rs. 13790/- and Rs. 4300/- have been shown for MDI exceeded without resetting it at zero. The MDI once exceeded is being considered exceed once for all. He has taken up the matter with the local offices but no relief has been given.

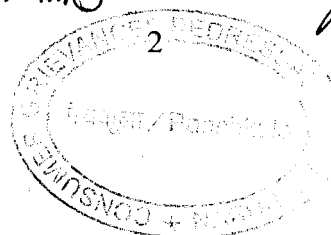
The application of the petitioner was received in this office of the Forum on 20.12.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 27.12.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 14.01.11 was issued.

The respondent submitted the version dated 21.01.11 which was received on 24.01.11 stating that on 16.09.10 the JE went at site to record the monthly reading and noticed the MDI to be 230.20 KW against sanctioned load of 42.399 KW. On 30.09.10 M&P Kurukshetra checked the meter and found its accuracy to be within limits but the MDI abnormally increased to 240 KW and advised the SDO to charge the consumer due to increased MDI as per the Nigam instructions and send the meter to the Firm for checking and replacing with new meter. The consumer deposited the new meter in the Sub-Division on 2.11.10. The meter was replaced on 23.11.10. The removed meter was sent to M/s Secure Meters, Chandigarh on 20.12.10. as per the advise of the M&P the consumer has been charged as per increased MDI. If the

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report of the Firm is in the favour of the consumer, the charged amount would be adjusted in the consumer account

The Summons were issued for 10.02.11, 8.03.11 were issued to both the parties for presenting and arguing their case. The respondent agreed that the relief as may be admissible on the basis of report of M/s Secure, Chandigarh may be given to him.

Forum considered the facts and observed that since both the parties have agreed to outcome of the checking report of M/s Secure Meters, Chandigarh. The respondent SDO should obtain the report on priority and extend necessary relief to the complainant.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 6.04.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

