



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbv_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-446/10

To

The Managing Director,
UHBVN, Panchkula.

Memo No. Ch-26 /UH/CGRF-446

Dated: 6.6.2011

Subject: - Order in respect of complaint of Sh. Manjeet Singh regarding withdrawing the hazardous electrical services.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Ambala.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panchkula with a copy of order.
7. SDO/OP, City S/Division, UHBVN, Panchkula.
8. Sh. Manjeet Singh S/o Sh. Kartar Singh, R/o H No. 1851, Sector-21, Panchkula.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF - 446 of 2010
Date of Institution	20.12.2010
Date of Hearing	2.06.2011
Date of Order	7.06.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Manjeet Singh S/o Sh. Kartar Singh, R/o H.No- 1851, sector- 21, Panchkula regarding shifting of poles.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panchkula.
- (2) SDO, Sub-Urban Sub-Division, UHBVN, Panchkula.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

Sh. Jasnir, SDO, Sub-Urban Sub-Division, UHBVN, Panchkula.





ORDER

The complainant Sh. Manjeet Singh S/o Sh. Kartar Singh, R/o H.No- 1851, sector- 21, Panchkula has got an electric connection bearing A/c No. (not mentioned by the complainant) under SDO, Sub-Urban Sub-Division, UHBVN, Panchkula and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that two H- Poles with 15 KVA Transformer provided by the respondent adjacent to his house is hazardous to the public and to the complainant in particular. He has approached the respondents several times but of no use. He has prayed before the Forum that the respondents be directed to shift the H-Poles to the other vacant / uninhabited land barely 5-6 yards away from the existing site besides giving him suitable relief as deemed fit by the Forum.

The application of the petitioner was received in this office of the Forum on 20.12.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 20.12.10 was issued. The respondent was asked to submit his version alongwith affidavit. Further notice of motion dated 21.1.11, 17.2.11, 9.3.11 28.3.11 were issued to the respondent XEn for submission of version.

The respondent submitted the version on 18.4.11 stating that four pole structure is already existing since long. These four poles were erected by HUDA during electrification of sector-21. It is a very old line. The four poles are more than 8 feet away from the building and on the road side. The distance as per rules of the Nigam is 3 meters – horizontal clearance from the building. This has been followed by the HUDA and the Nigam.

The Summon were issued to both the parties to appear before the Forum on 18.5.11 when none of the parties appeared. Summon were then issued for 2.6.11 when the complainant did not attend. The respondent SDO corroborated his earlier stand as per the version. He also showed the actual view of the site conditions near the house of the complainant. He further argued that there is no further scope to shift the poles as the same would touch the road and would create traffic hazard /

Manjeet Singh

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Manjeet Singh



accidents. Moreover, in case the consumer is interested he may approach the HUDA authorities which erected these poles in the first instance and deposit necessary cost of shifting.

After considering the evidence on record and the videograph shown by the respondent SDO, the Forum is of the view that the complaint is not maintainable and is therefore dismissed.

File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 7.06.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

