



## CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, 11nd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-441/10

To

The Managing Director,  
UHBVN, Panchkula.

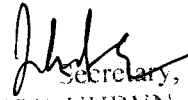
Memo No. Ch-29 /UH/CGRF-441

Dated: 29/4/2011

Subject: - Order in respect of complaint of Sh. Ram Dhan regarding imposing of wrong penalty due to excess load.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Rohtak.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP City Division, UHBVN, Rohtak with a copy of order.
7. SDO/OP, S/Division No.2, UHBVN, Rohtak.
8. Sh. Ram Dhan S/o Duni Chand, R/o Kuku Bakery, Near Sawan Banquet Hall, Circular Road, Labour Chowak, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**Uttar Haryana Bijli Vitran Nigam**  
Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula  
E-mail: uhbvn\_forum2006@yahoo.com

Complaint No. UH/CGRF – 441 of 2010  
Date of Institution 30.11.2010  
Date of Hearing 30.03.2011  
Date of Order 25.04.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Ram Dhan S/o Sh. Duni Chand, Kuku Bakery, Circular Road, Labour Chowk, Rohtak.

.....Complainant/Petitioner

Vs

- (1) XEN, City Division, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division No-2, UHBVN, Rohtak.

.....Respondents

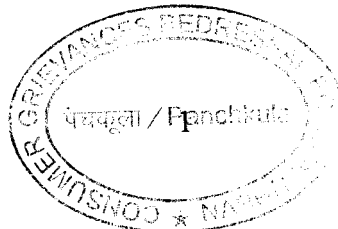
Appearance:-

For Complainant:

Sh. Satish Kumar.

For the Respondent:

Sh. Surinder Singh, SDO, Op Sub-Division No-2, UHBVN, Rohtak.



ORDER

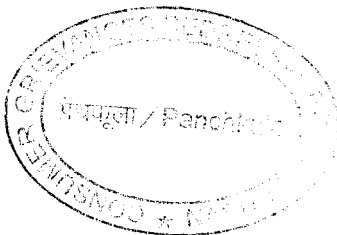
The complainant Sh. Ram Dhan S/o Sh. Duni Chand, Kuku Bakery, Circular Road, Labour Chowk, Rohtak is using electricity through A/c No. L-2-714 under SDO, Op Sub-Division No-2, UHBVN, Rohtak and the Forum has the jurisdiction to try this suit.

It has been pleaded by the complainant that he has received a notice No-6 dated 4.11.10 showing sanctioned load of 0.100 KW and connected load of 1.580 KW and Rs 35930/- have been charged to him on a/c of penalty for excess load. On enquiry from the SDO, he was told that the penalty is as per SC No- 60/2007. On perusal of the same it is felt that penalty can be imposed after deducting consumption of one year but the respondent has overlooked this allowable deduction. He has prayed before the Forum for setting right the amount of penalty imposed.

The application of the petitioner was received in this office of the Forum on 28.11.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 30.11.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 27.12.10 was issued.

The respondent submitted the version dated 10.01.11 which was received on 12.01.11 stating that the premises was checked by the JE and the connected load was found to be 1.58 KW against the SL of 0.100 KW. The penalty on a/c of excess load was charged amounting to Rs. 35930/- vide Sundry item No- 468/140 dt. 21.01.10. as per SC No- 60/2007, the penalty was to be charged twice the tariff against the calculated units of unauthorised load for one year. However, his office has charged penalty only one time because one time had already been billed to the consumer. So, the penalty was charged as per Nigam instructions.

The Summon were issued for hearing on 20.01.11, 24.02.11 and 30.03.11 were issued. During arguments on 30.03.11 the respondent SDO corroborated his earlier stand that the amount of penalty imposed has been calculated as per the instructions. He again made the calculation before the complainant and the complainant was satisfied with the calculations.



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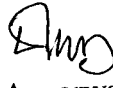
*[Handwritten signature]*

Forum considered the facts and observed that the amount of penalty is as per the Nigam's instruction and no relief can be extended to the complainant.

The petition is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 25.04.2011.

  
(Raj Roop Jakhar)  
Member-III

  
(D.C. Aggarwal)  
Member-II

  
(R.K. Jain)  
Member-I

