



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, Hind Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-440/10

To

The Managing Director,
UHBVN, Panchkula.

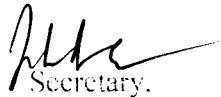
Memo No. Ch-25 /UH/CGRF-440

Dated: 29/4/2011

Subject: - Order in respect of complaint of Sh. Prem Paul regarding installation of electric meter.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CI/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Jhajjar.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Bahadurgarh with a copy of order.
7. SDO/OP, City S/Division, UHBVN, Bahadurgarh.
8. Sh. Prem Paul, Sidharatha Communication, Delhi Rohtak Road, Facing Jhajjr More, Bahadurgarh.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Room No.317, IInd Floor, Shakti Bhawan, Sector-6, Panchkula
E-mail: uhbv_n_forum2006@yahoo.com

Complaint No. UH/CGRF - 440 of 2010
Date of Institution 20.11.2010
Date of Hearing 30.03.2011
Date of Order 25.04.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Prem Paul, Sidhartha Communication,
Jhajjar Mode, Bahadurgah regarding installation of lectric meter.

.....Complainant/Petitioner

Vs

- (1) XEN, Op City Division, UHBVN, Bahadurgarh.
- (2) SDO, City Sub-Division, UHBVN, Bahadurgarh.

.....Respondents

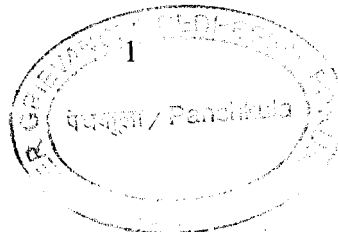
Appearance:-

For Complainant:

None

For the Respondent:

Sh. Amit, JE, o/o SDO, City Sub-Division, UHBVN, Bahadurgarh.



ORDER

The complainant Sh. Prem Paul, Sidhartha Communication, Jhajjar Mode, Bahadurgarh has got an electric connection bearing A/c No. C-681 – 0692 K-B / SCD - 585 under City Sub-Division, UHBVN, Bahadurgarh and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that the department raided his shop on 17.6.10 and issued him yellow sheet stating that his meter was producing reading OK but seal tampered and told him that it would be sent to M&P Lab. They demanded Rs. 2000/- for not filing the checking report. He did not give the money. Then they issued the yellow sheet stating his meter to be tampered. He reported the matter in the XEn office. After few days one Mr. Ajay or Mr. Parveen who raided his shop and demanded Rs. 12000/- but he flatly refused to pay the amount. On 30.6.10 the meter was removed and they recorded the load of 0.740 KW. The dept. imposed a penalty of Rs. 25575/- without getting the meter tested which was to be done in his presence. He paid the amount to avoid disconnection. He has requested that his amount may be refunded.

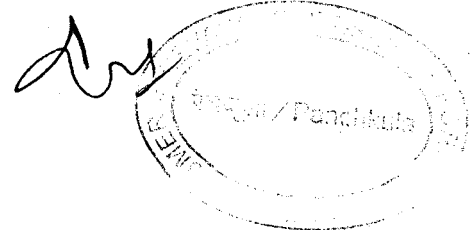
The application of the petitioner was received in this office of the Forum on 23.11.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 3.12.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 27.12.10 was issued.

The respondent submitted the version dated 13.1.11 received on 18.1.11 stating that premises of the complainant was checked by Sh. Amit Sharma, JE, Lokesh Sharma, JE and Dalbir LM. LL-1 No 18/274 dt. 30.8.10 was prepared in the presence of the consumer indicating meter seal tampered. Hence a theft of energy case was made out. The consumer also agreed to make the payment of penalty. The meter was packed at the same time duly signed by the consumer. No person named Ajay / Parveen is working the sub-division. The complaint of the consumer seems to be false. The meter is in the safe custody of the office and consumer was informed vide memo No- 2043 dt. 16.12.10 to attend the M&P Lab, Rohtak on 23.12.10 so

Amx

Amj

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that the meter could be analysed by M&P staff in his presence. The consumer refused to receive the memo and did not attend the M&P lab on said date and time. It is clear case of meter seal tampering and consumer had given his consent to deposit the penalty charges. The consumer has deposited the penalty of Rs. 15575/- and compounding fee of Rs. 10000/-. Therefore FIR for theft of energy was not lodged as per SC No- 54/2007.


The Summons were issued for hearing on 24.2.11, and 30.3.11 when the respondent SDO corroborated earlier stand that the checking report submitted by M&P Lab Rohtak shows that meter was tampered.


Forum considered the facts and observed that it was a case of theft of energy and the penalty imposed by the respondent is in order and the same has been deposited by the consumer.

The petition is hereby dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 25.04.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

