



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Biji Vitraa Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-439/10

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch- 13 /UH/CGRF-439

Dated: 9.3.2011

Subject: - Order in respect of complaint of Sh. Parveen Kumar regarding billing problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Rohtak.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP S/Urban Division No.1, UHBVN, Rohtak with a copy of order.
7. SDO/OP, S/Division No.2, UHBVN, Kalanaur.
8. Sh. Parveen Kumar S/o Late Sh. Suraj Bhan, R/o Village Anwal, Tehsil Kalanaur, Rohtak.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No. UH/CGRF – 439 of 2010
Date of Institution 29.11.2010
Date of Hearing 20.01.2010
Date of Order 01.03.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Parveen Kumar R/o Village Anwal, Kalanaur, Rohtak regarding billing problem and installation of new meter.

.....Complainant/Petitioner

Vs

- (1) XEN, Sub-Urban Division No-1, UHBVN, Rohtak.
- (2) SDO, Op Sub-Division, UHBVN, Kalanaur.

.....Respondents

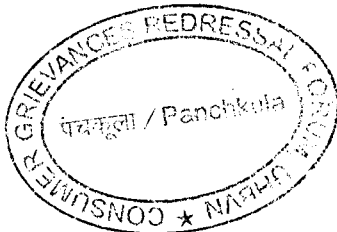
Appearance:-

For Complainant:

None.

For the Respondent:

Sh. Opender Kumar, JE and Sh. Jagbir, Singh JE Op Sub-Division, UHBVN, Kalanaur



Complaint No. 439 of 2010

ORDER

The complainant Sh. Parveen Kumar R/o Village Anwal, Kalanaur, Rohtak has got an electric connection bearing A/c No. 0640 under Op Sub-Division, UHBVN, Kalanaur and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that execution No 133 titled Smt Laxmi Devi vs UHBVNL Kalanaur next date of hearing 25.11.10 his total outstanding electricity bill was 18564/- which was unable to pay in single installment. His mother Smt. Laxmi Devi is asthmatic is being treated therefore he can pay on 5000/- in cash and balance in installments of Rs. 500/- per bill after restoration of supply. On my not doing so, the disconnection of supply shall be ethical on the part of Nigam. His father has expired therefore, the new meter be installed in his own name.


The application of the petitioner was received in this office of the Forum on 19.11.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 1.12.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. The respondent submitted the version stating that the complaint is liable to be stayed as the warrant for attachment to recover the disputed amount in the Court of DCDRF Rohtak has been fixed for 7.01.2011 and the disputed amount is recoverable. The above complaint was decided by the DCDRF, Rohtak in Mega Lok Adalat on 20.12.2008 when the complainant agreed to deposit the disputed bill within 3 days from the date of issuance of the bill. The respondent thereafter issued bill 63 dated 17.02.09. But the petitioner or his mother never deposited the bill till date. The respondent has prayed that petition be dismissed with cost.


Forum considered the facts and observed that since the matter is still under the consideration of DCDRF at Rohtak , this Forum will not interfere in the matter.

The petition is hereby disposed off without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 01.03.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

