



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-434/10

To

The Managing Director,
UHBVN, Panchkula.

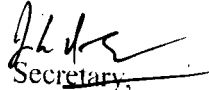
Memo No. Ch-26 /UH/CGRF-434

Dated: 11.4.2011

Subject: - Order in respect of complaint of Sh. Rajesh Kumar regarding billing problem.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Ambala.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panchkula with a copy of order.
7. SDO/OP, City S/Division, UHBVN, Panchkula.
8. Sh. Rajesh Kumar S/o Sh. Chranji Lal, R/o H. No. 1745, Sector-15, Panchkula.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF - 434 of 2010
Date of Institution	16.11.2010
Date of Hearing	22.03.2011
Date of Order	6.04.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Rajesh Kumar S/o Sh. Chranji Lal , HNo-1745, sector-15, Panchkula regarding billing problem.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Panchkula.
- (2) SDO, City Sub-Division, UHBVN, Panchkula.

.....Respondents

Appearance:-

For Complainant

Sh. Rajesh Kumar

For the Respondent

None



ORDER

The complainant Sh. Rajesh Kumar S/o Sh. Chranji Lal, HNo- 1745, sector-15, Panchkula has got an electric connection bearing A/c No. PC-23 / 2715 NH under City Sub-Division, UHBVN, Panchkula and the Forum have the jurisdiction to try this suit.

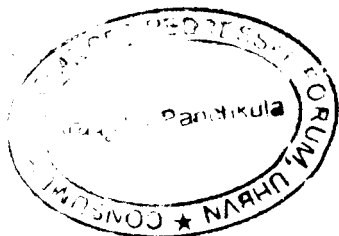
It has been pleaded by the complainant that his electric connection was disconnected four years back. Two employees of Nigam, in drunkard state came to his place and told that Rs. 8000/- were due from him. If we do not deposit the amount his connection shall be disconnected. If he had been told four years back he would have deposited the payment. There is a dispute of property in the Court and the lady to whom he has sold the ground floor is wife of Nigam's employee and for this reason they are being harassed. The complainant has prayed before the Forum that the recovery may be stayed till the court case is decided.

The application of the petitioner was received in this office of the Forum on 15.11.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 18.11.10 and 9.12.10 were issued.

The respondent submitted the version dated 3.12.10 stating that there were two electric connections in the house No- 1745, sector-15, of the complainant Panchkula. The supply to connection No- PC-23/0039 was disconnected on defaulting amount of Rs. 7358/-. This amount was transferred to the other connection in the name of same person No- PC-23/2715. Further, regarding the complaint of harassment, the matter has been personally investigated and it has been found that no such type of act has taken place.

The Summons were issued for hearing on 9.2.11, 8.3.11 and 23.3.11. Both the parties again contested their points.

After due deliberation and considering the facts of the matter on record and evidences, the Forum observed that the amount had been rightly charged by the Nigam for supply of power for which payment is supposed to be made. Since the consumer did not make the payment and it is was correct on the part of respondent to



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transfer the amount to the a/c of other connection in the name of same person. The complainant has not submitted any details of the property dispute. So this Forum would not interfere in the matter of any stay. The Forum therefore decides that the complainant should pay the dues and in case of his failure, the respondent is free to take action as per the instructions of the Nigam.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 6.04.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

