



## CONSUMER GRIEVANCES REDRESSAL FORUM

**Uttar Haryana Bijli Vitran Nigam**

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbv\_n\_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

**Complaint No. CGRF-428/10**

To

The Managing Director,  
UHBVN, Panchkula.


Memo No. Ch- 19 /UH/CGRF-428

Dated: 9. 3. 2011

**Subject: - Order in respect of complaint of Sh. Om Parkash regarding release of Tubewell connection.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBVN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Rohtak.
3. SE/ 'OP' Circle UHBVN, Jhajjar.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Beri with a copy of order.
7. SDO/OP, S/Division, UHBVN, Beri.
8. Sh. Om Parkash S/o Sh. Goverdhan, R/o Village Kheri Hosiarpur, Jhajjar.

For information & further necessary action with respect to order of Forum (copy enclosed).



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Complaint No.	UH/CGRF – 428 of 2010
Date of Institution	8.11.2010
Date of Hearing	24.02.2011
Date of Order	7.03.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Sh. Om Parkash S/o Sh. Gordhan, Vill Kheri Hosiarpur, Jhajjar regarding release of Tubewell connection.

.....Complainant/Petitioner

Vs

- (1) XEN, OP Division, UHBVN, Beri.
- (2) SDO, Op Sub-Division, UHBVN, Beri.

.....Respondents

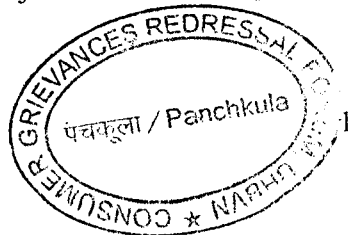
Appearance:-

For Complainant:

Sh. Vishnu Shankar

For the Respondent:

Sh. Pankaj Deswal, SDO, Op Sub-Division, UHBVN, Beri.



**ORDER**

The complainant Sh. Om Parkash S/o Sh. Gordhan, Vill Kheri Hosiarpur, Jhajjar has applied for tubewell connection under Op. Sub-Division, Beri and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that the respondent are delaying knowingly release of Tubewell connection though he has deposited all the required expenses told by the respondent before 11.02.2010. He has prayed that directions be issued to the respondent to provide him the AP connection as early as possible.

The application of the petitioner was received in this office of the Forum on 28.10.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 8.11.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version alongwith affidavit. Further notice of motion dated 1.12.10, 27.12.10 were issued.

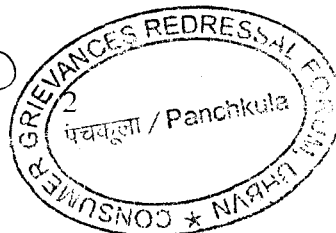
The respondent submitted the version dated 10.01.2011 was received stating that the complainant had applied for the Tubewell connection and deposited Rs. 20,000/- on 11.09.2009 and deposited final payment of Rs. 20,000/- on 11.02.2010 and submitted Test Report on 11.02.2010. The first number in the seniority list is the person who deposited the final payment on 8.12.09 and the present complainant is not on the seniority list. They have to abide by the rules of the Nigam and have to work as per the seniority list of consumers who have deposited the final payment first.

During the hearing on 24.02.2011 the respondent SDO submitted that complainant stands at the number 7 in the seniority list. His estimate has been sanctioned vide No- BRI-282 / 2009-10. Request for floating tenders has been sent to higher authorities for execution of the work.

Forum considered the facts and observed that the connection of the complainant can be released as per seniority for which necessary action has already been taken by the respondent.

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The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 7.03.2011.



(Raj Roop Jakhar)  
Member-III



(D.C. Aggarwal)  
Member-II



(R.K. Jain)  
Member-I

