



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, Hind Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbvn_forum2006@yahoo.com

Fax & Phone No. 0172-2583896

Complaint No. CGRF-427/10

To

The Managing Director,
UHBVN, Panchkula.


Memo No. Ch-23 /UH/CGRF-427

Dated: 1/4/2011

Subject: - Order in respect of complaint of Smt. Asha Sekhri regarding imposing of illegal penalty.

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above


Secretary,
CGRF, UHBVN,
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBVN, Panchkula.
3. SE/ 'OP' Circle UHBVN, Ambala.
4. SE/Commercial UHBVN, Panchkula.
5. XEN/IT, UHBVN, Panchkula. (for posting on UHBVN site)
6. XEN/OP Division, UHBVN, Panchkula with a copy of order.
7. SDO/OP, City S/Division, UHBVN, Panchkula.
8. Smt. Asha Sekhri wd/o Late Sh. P.N. Sekhri, R/o Plot No. 41, Industrial Area, Phase-2, Panchkula.

For information & further necessary action with respect to order of Forum (copy enclosed).



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E-mail: uhbv_n_forum2006@yahoo.com

Complaint No.	UH/CGRF - 427 of 2010
Date of Institution	25.10.2010
Date of Hearing	8.03.2011
Date of Order	21.03.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Smt. Asha Sekhri w/o Sh.P.M. Sekhri plot No-41, Indl. Area, Phae-II, Panchkula regarding levy of MDI penalty.

.....Complainant/Petitioner

Vs

- (1) XEN, Op., Division, UHBVN, Panchkula.
- (2) SDO City Sub/Division, UHBVN, Panchkula.

.....Respondents

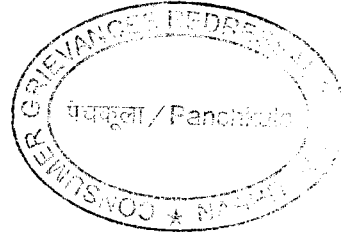
Appearance:-

For Complainant:

None.

For the Respondent:

None.



Complaint No. UH/CGRF - 427 of 2010

ORDER

The complainant Smt. Asha Sekhri w/o Sh.P.M. Sekhri plot No-41, Indl. Area, Phase-II, has got an electric connection bearing A/c No. PI- 446 under City Sub/Division, Panchkula. and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that on 13.10.10 an inspection was conducted in her premises and LL-I was prepared by SDO, City Sub-Division demanding an amount of Rs. 29189/- towards consumption of electricity for last 12 months over and above the sanctioned load. The connected load assessed by the inspecting team was 19.903 KW which was 6.323 KW above the sanctioned load of 13.58 KW. The current running load reflected in the meter is 13.40 KW which is

very much below the sanctioned load of 13.58 KW. Moreover, meter the MDI of 14.54 KW was the all time high in the premises. The SDO was intimated the MDI in January 2009 with the request to reset the meter so that the charges imposed the MDI can be reversed but no action was taken. The consumer has prayed before the Forum that unfair penalty imposed by the SDO be set right since MDI is being recorded on regular basis while noting the meter reading every month.

The application of the petitioner was received in this office of the Forum on 25.10.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 25.10.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version. Further notice of motion dated 22.11.10 and 9.12.10 were issued. The complainant submitted the affidavit on 3.01.2011.

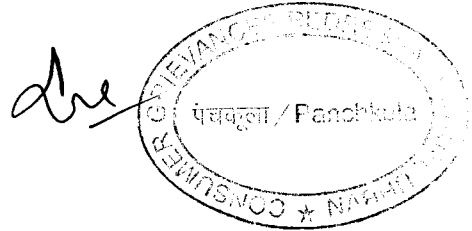
The respondent submitted the version dated 6.01.2011 on 7.01.2011 stating that the amount charged on the checked load and the sanctioned load vide LL-I / 2055 has been adjusted through billing to the consumer for 12/2010. The difference

of excess charged is now as per checked MDI and the sanctioned road charges were issued for 9.02.2011 and 8.03.2011. On 9.02.2011 both the parties attended the proceedings and the respondent SDO confirmed before the Forum that he had done the need full. When counter checked with the complainant, the consumer confirmed that he had no grievance left.

Amr

Amr


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Forum considered the facts and observed that the grievance of the complainant stand settled and no further action is required in the matter.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 21.03.2011.


(Raj Roop Jakhar)
Member-III


(D.C. Aggarwal)
Member-II


(R.K. Jain)
Member-I

