



**CONSUMER GRIEVANCES REDRESSAL FORUM**  
**Uttar Haryana Bijli Vitran Nigam**  
Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula  
E-mail: uhbn\_forum2006@yahoo.com

**Complaint No. CGRF-404/10**

To

The Managing Director,  
UHBN. Panchkula.


Memo No. Ch-38 /UH/CGRF-404

Dated: 10.2.2011

**Subject: - Order in respect of complaint of M/s Jai Mata Di, Bio-Coal regarding billing problem.**

Enclosed please find herewith the order issued by Consumer Grievances Redressal Forum in respect of above complaint for its compliance.

DA/As above

  
Secretary,  
CGRF, UHBN,  
Panchkula

CC.

1. Secretary/HERC, Sec-4, Panchkula.
2. CE/OP, UHBN. Panchkula.
3. SE/OP Circle UHBN, Kaithal.
4. SE/Commercial UHBN, Panchkula.
5. XEN/IT. UHBN, Panchkula. (for posting on UHBN site)
6. XEN/OP Division, UHBN, Pundri with a copy of order.
7. SDO/OP, S/Division No.1, UHBN, Pundri.
8. M/s Jai Mata Di, Bio-Coal of Kaithal, Village & Post office Mundri, Tehsil Pundri, Distt. Kaithal.

For information & further necessary action with respect to order of Forum (copy enclosed).



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E-mail: uhbvn\_forum2006@yahoo.com

Complaint No. - UH/CGRF - 404/2010  
Date of Institution - 23.8.2010  
Date of Hearing - 29.12.2010  
Date of Order - 27.01.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of M/S Jai Mata Di Bio-Coal, Vill & PO Mundri, Pundri.  
regarding non-allowing of temporary disconnection..

.....Complainant/Petitioner

Vs

- (1) XEN , Op Division, UHBVN, Pundri.
- (2) SDO, Op Sub-Division No-1, UHBVN, Pundri.

.....Respondents

Appearance:-

For Complainant:

Sh. U.S. Mittal.

For the Respondent:

Sh. Ram Janam Verma SDO, Op Sub-Division No-1, UHBVN, Pundri.



**ORDER**

The complainant M/S Jai Mata Di Bio-Coal, Vill & PO Mundri, Pundri have got an electric connection bearing A/c No. MS-2- 227 under Op Sub-Division No-1, UHBVN, Pundri and the Forum have the jurisdiction to try this suit.

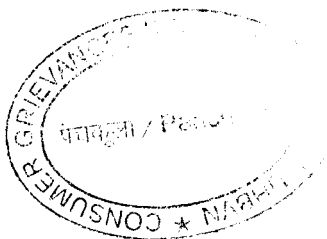
It has been pleaded by the complainant that his factory is seasonal and functions only six months in a year. They have requested the office of SDO Op Sub-Divn. No-1, UHBVN, Pundri for disconnection of the electricity for the period 26.6.10 to 25.11.10 and also deposited disconnection fee of RS. 500/- on 26.5.10 but the said connection has not been disconnected temporarily although a considerable period of about three months has lapsed and they are receiving bill on MMC.

The application of the petitioner was received in the office of the Forum on 23.8.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 1.09.10 was issued to both the parties asking complainant to submit affidavit and asking respondent to submit version alongwith requisite affidavit. Further notice of motion dated 17.9.10, 21.9.10, 7.10.10 and were issued.

The respondent submitted the version dated 5.10.10 stating that the connection was released on 6.4.10 and temporary disconnection was request for the period 26.6.10 to 25.11.10 i.e. after lapse of two months of date of connection. As per the Sales Circular No- 14/81, a copy of which was also supplied, the TDCO could be issued only after completing the yearly cycle period. The Temporary disconnection facility was not given to the consumer as per these instructions of the Nigam.

In its written arguments dated 7.12.2010 the complainant referred to SMI 42 which lays down the procedure for applying and other pre-requisites for TDCO.

Forum considered the facts and observed that the SMI- 42 simply lays down the guidelines for availing the TDCO facility. However, the condition of completion of one year cycle as per SC 14/81 is also a pre-requisite for availing this facility which need to be complied with by the consumer. Since one year cycle has not been



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completed from the date of connection in this case the respondents have rightly disallowed the benefit.

The petition is hereby dismissed without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 27.01.2011.



(Raj Roop Jakhar)  
Member-III



(D.C. Aggarwal)  
Member-II



(R.K. Jain)  
Member-I

