From
The General Manager/Commercial,
UHBVN, Panchkula

To
All CEs (OP) /SEs(OP)/XENs(OP)/SDOs(OP),
JE-I Incharge Sub office in UHBVN.
Memo No: -Ch-32/RG-230/L/C-II
Dated: - 07.04.2008

Subject: - Scheme for Out of Court Settlement of pending Court Cases/Arbitration Cases.

In order to avoid prolonged litigations and to settle long pending court cases, the Nigam launched the scheme for ‘Out of Court Settlement Scheme’ in respect of the various categories of consumers where disputes are pending in courts/Arbitration and the scheme was in operation from 15.01.08 to 31.03.08. It has further been decided to extend the subject cited scheme upto 31.05.2008. All other salient features of the scheme shall remain unchanged and shall be as mentioned in Sales Circular No. U-04/2008 dated 15.01.2008

The respective SEs/OP shall monitor personally the implementation of the scheme.

All out efforts should be made to settle maximum number of disputes pending in various Courts/Arbitration. Wide publicity for settlement of pending court cases, under the above scheme, may be given.

This should be brought to the notice of all concerned for strict and meticulous compliance.

GM/Commercial,
UHBVN, Panchkula.