From
The Chief General Manager /Commercial,
UHBVN, Panchkula.

To
All CEs/SEs/XENs/SDOs (OP)
JE-I, Incharge sub-office in UHBVN.

Memo No: Ch-161/SS-461/Vol-II
Dated: - 07.01.2008

Subject: - Settlement of the Pending Electricity Bills of Rural Domestic and Agriculture categories of consumer in Rural Areas.

Please refer to Sales Circulars No. U-21/2005 and its amendments, vide which detailed instructions for settlement of pending electricity bills of rural domestic and agriculture category of consumers were issued.

For giving one last chance to the consumers, who have dropped out after opting the scheme it has been decided to give last opportunity to the consumers for availing the benefits of the scheme as per the following:-

(1) The consumers who have opted for the scheme by depositing at least one current bill during the period 16.06.2005 to 31.12.2007, as per circulars issued from Head Office from time to time, are given one last opportunity to take full benefit of the scheme by depositing the outstanding amount in lumpsum.

(2) Such consumers are required to deposit their current outstanding energy bills by 31st January 2008.

(3) The current energy charges bill from such consumers may also be accepted and PDCO proceedings may be stopped for such consumers.

(4) No fresh consumers, Agriculture or Domestic, can opt now and the above is for benefit of such consumers who had opted for the scheme earlier as per policy / instructions of the Nigam.

(5) Wide publicity of the above should be given and brought to the notice of all concerned. Concerned Superintending Engineer ‘Operations’ shall ensure the publicity of above through Cable TV and other means of local media, press release etc.

(6) The consumers who will not avail the benefits of the above scheme up to 31.01.2008 shall be disconnected as per the provisions of SC No. U-27/2007.

(7) The defaulting consumers who never opted for the scheme should be proceeded against by issue of PDCO as per instructions issued earlier.

The above instructions should be brought to the notice of all concerned for careful and meticulous compliance.

General Manager/Commercial,
UHBVN, Panchkula.
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UHBVN, Panchkula.

To

All CEs/SEs/XENs/SDOs (OP)
JE-I, Incharge sub-office in UHBVN.

Memo No: Ch- 55/SS-454/Vol-VII
Dated: -  27.12.2007

Subject: - HERC Regulations on Standards of Performance of Distribution Licensee.

In continuation to this office Sales Circular No. U-34/2004 dated 20.10.2004 vide which HERC Regulation No. HERC/04/2004 dated 16.07.04 on Standards of performance of Distribution Licensee were attached and necessary instructions were imparted for their implementation.

HERC has now approved and notified first amendment in its regulation No. HERC/04/2004 dated 16.07.2004. A copy of the amendment, in the above said regulation issued vide HERC notification dated 11.09.2007 is enclosed for information and further necessary action.

The same may be brought to the notice of all concerned for careful and meticulous compliance.

General Manager/Commercial,
UHBVN, Panchkula