

Uttar Haryana Bijli Vitran Nigam
Press Note

Panchkula, December 31 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of January, 2019 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in Yamuna Nagar on January 02, BBMB Rest House Panipat on January 04, Panchkula on January 09, Rohtak on January 10, Kurukshetra on January 11, Karnal on January 15, Sonapat on January 16, Ambala on January 17, Panipat on January 23, Kaithal on January 24 and Jhajjar on January 30 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.