

Uttar Haryana Bijli Vitran Nigam
Press Note

Chandigarh, November 29 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of December, 2017 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Yamuna Nagar on December 01, Karnal on December 06, Ambala on December 08, Panipat on December 11, Sonipat on December 13, Rohtak on December 15, Panchkula on December 18, Kurukshetra on December 19, Jhajjar on December 20 and Kaithal on December 22 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.