

Uttar Haryana Bijli Vitran Nigam
Press Note

Panchkula, January 29 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of February, 2019 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in Yamuna Nagar on February 04, Panchkula on February 05, BBMB Rest House Panipat on February 06, Rohtak on February 08, Kurukshetra on February 11, Karnal on February 14, Sonapat on February 15, Ambala on February 18, Panipat on February 20, Kaithal on February 21 and Jhajjar on February 27 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.