

Uttar Haryana Bijli Vitran Nigam
Press Note

Panchkula, November 29 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of December, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in Yamuna Nagar on December 04, BBMB Rest House Panipat on December 05, Panchkula on December 07, Rohtak on December 10, Kurukshetra on December 12, Karnal on December 14, Sonapat on December 17, Ambala on December 19, Panipat on December 21, Kaithal on December 24 and Jhajjar on December 28 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.