

**Uttar Haryana Bijli Vitran Nigam  
Press Note**

Chandigarh, April 27 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of May, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the BBMB Rest House Panipat on May 02, Yamuna Nagar on May 04, Sonapat on May 08, Karnal on May 09, Kurukshetra on May 11, Panchkula on May 16, Ambala on May 18, Rohtak on May 21, Panipat on May 23, Kaithal on May 25 and Jhajjar on May 29 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.