

**Uttar Haryana Bijli Vitran Nigam**  
**Press Note**

Chandigarh, December 27 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of January, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Yamuna Nagar on January 02, Karnal on January 03, Panipat on January 05, Sonapat on January 10, Rohtak on January 18, Panchkula on January 23, Ambala on January 24, Kurukshetra on January 25, Jhajjar on January 29 and Kaithal on January 30 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.