

## **Uttar Haryana Bijli Vitran Nigam**

### **Press Note**

Panchkula, October 04 - The Chairman Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam along with the members of the Forum would take the proceedings of the forum in the office of **XEN 'OP' Division Panchkula # 517-18, Power Colony Industrial area phase-II Panchkula** to redress the grievances / to hear the complaint of the consumers and to entertain new complaints from **11:00 AM to 2:00 PM** on dated **09.10.2018**.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.