

Uttar Haryana Bijli Vitran Nigam
Press Note

Chandigarh, August 03 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of August, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in Yamuna Nagar on August 06, BBMB Rest House Panipat on August 07, Karnal on August 08, Sonapat on August 10, Rohtak on August 13, Panchkula on August 14, Kurukshetra on August 17, Ambala on August 20, Panipat on August 21, Kaithal on August 28 and Jhajjar on August 29 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.