

**Uttar Haryana Bijli Vitran Nigam**  
**Press Note**

Chandigarh, February 02 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of February, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Yamuna Nagar on February 05, Panipat (BBMB Rest House, Circle office) on February 06, Ambala on February 08, Karnal on February 09, Panchkula on February 15, Rohtak on February 16, Kurukshetra on February 19, Panipat (OP Circle) on February 21, Sonapat on Jan February 23, Jhajjar on 26 and Kaithal on February 28 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.