

Uttar Haryana Bijli Vitran Nigam

Press Note

Chandigarh, March 01 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of March, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in the circle office at Sonapat on March 05, Yamuna Nagar on March 07, Karnal on March 12, Panchkula on March 14, Rohtak on March 16, Kurukshetra on March 19, Panipat on March 21, Ambala on March 26, Jhajjar on March 28 and Kaithal on March 30 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.