

**Uttar Haryana Bijli Vitran Nigam**  
**Press Note**

Chandigarh, June 29 - The Members of the Consumer Grievances Redressal Forum (CGRF) of Uttar Haryana Bijli Vitran Nigam will make extensive visits in the month of July, 2018 for hearing grievances of the consumers and to entertain new complaints.

A spokesman said here today that the proceedings of the CGRF will be held in Yamuna Nagar on July 02, BBMB Rest House Panipat on July 04, Karnal on July 06, Sonapat on July 10, Rohtak on July 12, Panchkula on July 16, Panipat on July 18, Ambala on July 20, Kurukshetra on July 23, Kaithal on July 25 and Jhajjar on July 27 respectively.

The CGRF shall take all grievances/complaints of consumers like billing problem, voltage complaints, problems in metering, disconnection and reconnection of power supply, interruptions, failure of power supply, efficiency, safety, reliability, non compliance of Haryana Electricity Regulatory Commission orders etc. However, the cases of theft and unauthorized use of electricity, offences and penalties as specified under section 126 and section 135 to 139 of Electricity Act, accidents and inquiries as under section 161 of the Act would not be considered by the Forum.

All the consumers are requested to avail the opportunity for the redressal of their grievances.