

Consumer Complaints redressal report

Level of Monitoring: PFC/MoP

Format: D3

Name of State: Haryana

Name of Discom: UHBVN

Report Month: Jun'16

Period: 1 Month (1st Jun'16 to 31st Jun'16)

S.no	Town Name	Complaints pending from previous period	Complaints registered in current period	Total pending Complaints	Complaints closed	Complaints Pending Period (Average) HH:MM	Complaints yet to be closed	Complaints closed within SERC time limit	Complaints closed beyond SERC time limit	% of Complains closed within SERC time limit
1	AMBALA CANTT	273	148	421	87	-	333	42	45	48.28%
2	AMBALACITY	70	2	72	6	-	66	2	4	33.33%
3	BAHADURGARH	516	255	771	56	-	693	12	44	21.43%
4	CHEEKA	58	25	83	15	-	68	0	15	0.00%
5	GHARAUNDA	22	4	26	2	-	23	0	2	0.00%
6	GOHANA	185	160	345	147	-	197	79	68	53.74%
7	JHAJJAR	52	67	119	36	-	78	5	10	13.89%
8	KAITHAL	208	103	311	69	-	241	11	57	15.94%
9	KALKA	205	149	354	108	-	237	6	37	5.56%
10	KARNAL	1075	216	1291	253	-	899	14	239	5.53%
11	PANCHKULA	355	153	508	93	-	408	12	81	12.90%
12	PANIPAT	200	82	282	57	-	219	13	44	22.81%
13	PEHOWA	215	12	227	7	-	220	0	7	0.00%
14	ROHTAK	24	43	67	6	-	60	0	6	0.00%
15	SHAHBAD	0	0	0	0	-	0	0	0	-
16	SONEPAT	576	200	776	96	-	678	16	79	16.67%
17	THANESAR	111	13	124	4	-	120	0	4	0.00%
18	YAMUNA NAGAR	43	10	53	12	-	40	0	12	0.00%