



CONSUMER GRIEVANCES REDRESSAL FORUM

Uttar Haryana Bijli Vitran Nigam

Shakti Bhawan, IInd Floor, Room No.317, Sector-6, Panchkula

E-mail: uhbn_forum2006@yahoo.com

Complaint No.	UH/CGRF – 380 of 2010
Date of Institution	27.05.2010
Date of Hearing	20.01.2011
Date of Order	17.02.2011

Before the Consumer Grievances Redressal Forum, UHBVNL.

Present:-

1. Sh. R.K. Jain, Member-I.
2. Sh. D.C. Aggarwal, Member-II.
3. Sh. Raj Roop Jakhar, Member-III.

In the matter of complaint of Smt. Bimla Devi, Sarpanch, Gram Panchayat, Village Ladain, Jhajjar regarding shifting of pole.

.....Complainant/Petitioner

Vs

- (1) XEN, Op Division, UHBVN, Beri.
- (2) SDO, Op Sub-Division, UHBVN, Matanhail.

.....Respondents

Appearance:-

For Complainant:

None

For the Respondent:

None

ORDER

The complainant Smt. Bimla Devi, Sarpanch, Gram Panchayat, Village Ladain, Jhajjar has submitted a complaint on behalf of the village and the area is under the jurisdiction of SDO, Op., Sub/Division, Matanhail and the Forum have the jurisdiction to try this suit.

It has been pleaded by the complainant that the Nigam is laying electric lines in Sunderhedi which is not in a proper manner. Neither the lines are not properly laid nor are they based on proper measurements and are on midway causing hindrance in movements. As such the complainant has requested that lines be laid on proper measurement and in a proper way so that same could be used properly. Secondly, the department has recently changed the old conductor with the new one through contractor. The contractor has laid few poles after excavating the pacca streets due to which the streets are badly damaged. The holes are not properly filled with the earth due to which holes are filled with water which may be properly filled up and contractor be asked to suitably compensate.

The application of the petitioner was received in this office of the Forum on 27.05.10. Forum considered the facts and found the petition feasible of acceptance and the same was admitted. Accordingly, notice of motion dated 3.06.10 was issued to both the parties asking complainant to submit affidavit and asking the respondent to submit version. Further notice of motion dated 29.06.10, 4.08.10, 7.09.10 and 5.10.10. On 8.11.10 the Respondent i.e. XEN 'OP' Division, UHBVN, Beri was given the last opportunity to submit the version latest by 25.11.10 supported by affidavit.

However the respondent failed to submit the version even upto the cut off date and even up till the closure of the proceedings.

The summons was issued to both the parties to appear before the Forum on 23.12.10 and 20.01.11 but none of the parties appeared before the Forum on these dates.

Forum considered the facts and decided that the respondent should take appropriate steps quickly to look into the matter at personal level and to see the best

possible way is found out to address the genuine grievance of the public presented by the complainant and compliance reported to the Forum within a period of 30 days from the date of issue of this order.

The petition is hereby disposed of without any cost on either side. File be consigned to the office record.

The order is issued and signed by the Consumer Grievances Redressal Forum on 17.02.2011.

(Raj Roop Jakhar)
Member-III

(D.C.Aggarwal)
Member-II

(R.K. Jain)
Member-I